



Simplified Print Management

docQmanager

For efficient production print workflows

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SHARP

Be Original.

Prevent expensive printing mistakes.

Streamline your print environment with efficient print workflows with docQmanager.

Whether you're creating a brand new Corporate Reprographics Department (CRD) from scratch or just trying to streamline your existing print environment, Sharp can make your life a whole lot easier.



We care about efficiency. We care because efficiency brings faster turnaround times, fewer errors and lower costs. Add even more value to your investment in Sharp

production printers by specifying docQmanager software – the first and last word in print room efficiency.

The smart solution for efficient job management

The first thing that docQmanager does is to give you a structured and uniform process for submitting and managing jobs.

Every job will arrive at the print centre in a print-ready format, together with all the information and instructions that are needed to complete the finished document. Errors from the point of origin are eliminated, turnaround times are controlled

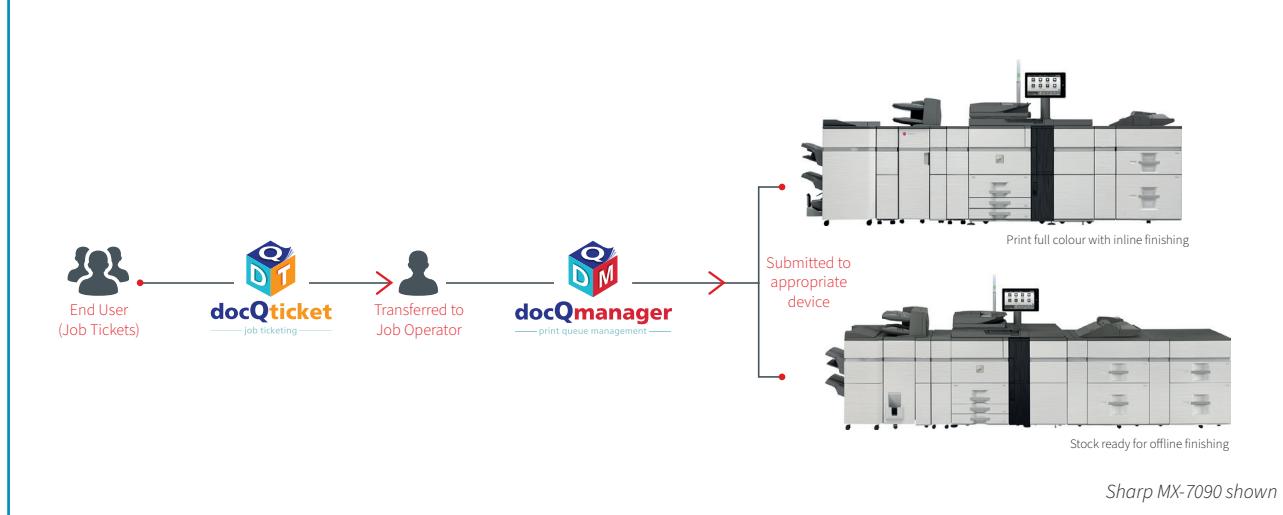
and everything becomes clear and predictable. But that's just the first of the benefits.

Total control

With docQmanager's customisable drag and drop interface, including job preview functionality, it is easy and intuitive for an operator to control and prioritise jobs. Every job can be allocated to the most appropriate printer for maximum productivity.

Jobs can be split between multiple printers in a group as well as being automatically sent to the first available device.

Jobs can be originated using any of the main printer languages and from any mainstream network, giving you easy integration regardless of how your print room evolves.



Job management workflows

Maximise flexibility within your print environment.

Every business is different, and your print environment will reflect that.

Although docQmanager gives you complete hands-on control over every aspect of job allocation, it can also be used to automate your workflows by routing jobs according to rules that you set. Plus, docQmanager works with third party print job accounting software, and comes with automatic job archiving and timed job deletion for better housekeeping.

Maximum flexibility

The power and flexibility of docQmanager makes it ideal for any print room environment. But for even greater versatility, choose one or more of these optional modules.

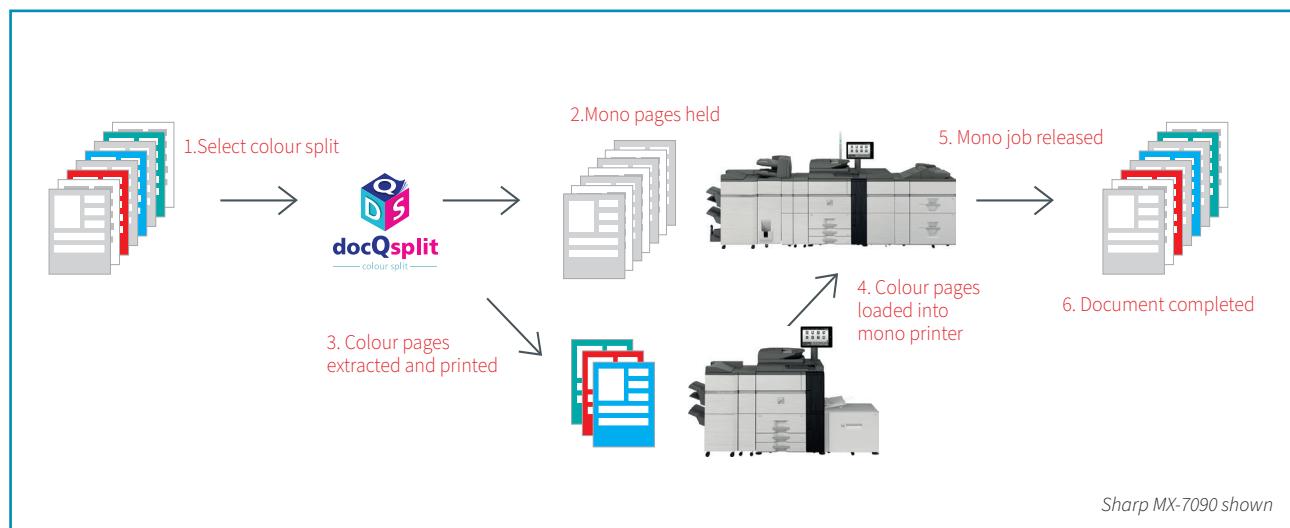
docQticket - a 'must have' module which ensures that documents arrive at the print centre in a print-ready format with all the necessary information and instructions.

docQsplit - to increase print room productivity and save costs by splitting out the colour and mono pages from within a print job and automatically routing those pages to an appropriate printer.

docQcollate - an option to docQticket which let users combine multiple documents from different applications (including PDFs) into a single ticketed job.

docQview - for adding job preview and reprint functionality for PCL and PostScript data streams.

docQwatch - allowing both pre & post document data processing to simplify and enhance document generation.



MFP Requirements

Any Microsoft® Windows® supported MFP.

Supported OS

docQmanager: Windows® 10 / Windows® 11 / Windows® Server 2016 / Windows® Server 2019 / Windows® Server 2022, 4 cores or more e.g. 2.2 GHz, 4Gb RAM available, 180Mb available disk space for installation, the spool folder must be on an NTFS formatted drive with adequate free space for spool file storage (suggested 100Gb). Server operating systems require the Print Services role.

To send emails there should be an SMTP server accessible.

docQmanager supported print job languages: XPS (copy / move / reprint / split / preview), Windows® EMF (1.003, 1.008) (copy / move / reprint / split / preview), RAW (copy / move), RPCS (page count, copy / move), PDF (copy / move / reprint / split / preview).

docQview PostScript: docQmanager (note 1), 40Mb available disk space for installation.

docQview PCL: docQmanager (note 1), 40Mb available disk space for installation.

docQview PostScript supported print job languages: Adobe® PostScript®, Adobe® PostScript® level 2, Adobe® PostScript® level 3™ (copy / move / reprint / preview).

docQview PCL supported print job languages: PCL5e, PCL5c, PCL6 / PCL-XL (copy / move / reprint / preview).

docQticket for docQmanager / docQticket for TotalFlow (note 5): Windows® Server 2016 / Windows® Server 2019 / Windows® Server 2022, 4 cores or more e.g. 2.2 GHz, 4Gb RAM available, 180Mb available disk space for installation, the spool folder must be on an NTFS formatted drive with adequate free space for spool file storage (suggested 100Gb).

Server requires the Print Services role.

To send emails there should be an SMTP server accessible.

A local Administrator service account is required.

DCOM enabled for docQticket Client access.

If using its own SQL user database, .NET 3.5 must be installed.

Microsoft Office (minimum Office 2010) must be installed.

docQticket for TotalFlow requires Ricoh TotalFlow Production Manager.

docQticket Client: .NET 4 framework, Windows 10 / Windows 11 / Windows® Server 2016 / Windows® Server 2019 / Windows® Server 2022 / Terminal Server Clients (note 2), Windows® operating system minimum hardware requirements, 20Mb available disk space for installation, screen resolution of at least 930 by 740.

docQticket Mac Client (note 5): OS X 10.10 Yosemite / OS X 10.11 El Capitan / macOS Sierra 10.12. A docQview PostScript licence is also required.

docQticket for docQmanager, / docQticket for TotalFlow supported printers:
Any Windows® supported printer.

docQticket for docQmanager / docQticket for TotalFlow supported cost recovery systems for third party billing:

Equitrac Express / Office 5.7 or below (requires an External Data Connector from Kofax), Kofax Control Suite 6, maximum version 1.2FP1 (requires an API licence from Kofax), PaperCut MF or PaperCut NG (note 4), PCounter Pro v 2.xx (note 4), SafeCom (requires an Administrator API licence from SafeCom), YSoft SafeQ v6 (note 4), MyQ (note 4) v7.1.3.48 or above, Streamline NX v3.1.1 or above.

docQticket for docQmanager / docQticket for TotalFlow supported document types for browser upload:

PDF / XPS / Microsoft Office documents e.g. Word, PowerPoint, Excel. The version of document formats supported depends upon the version of Office installed.

docQcollate: (note 3) docQticket Client, 10Mb available disk space for installation.

docQcollate for Hybrid Mail: Windows 10 / Windows 11 / Windows® Server 2016 / Windows® Server 2019 / Windows® Server 2022 / Terminal Server Clients (note 2), Windows® operating system minimum hardware requirements, 10Mb available disk space for installation, a Hybrid mail printer queue.

docQsplit: docQmanager (note 6).

docQsplit supported print job languages: Windows® EMF (1.003, 1.008), XPS, PDF.

docQwatch: Windows 10 / Windows 11 / Windows® Server 2016 / Windows® Server 2019 / Windows® Server 2022, Windows® operating system minimum hardware requirements, 31Mb available disk space for installation.

Note 1: These modules are included in the installers for docQmanager, docQticket for docQmanager, and docQticket for TotalFlow. Licensing of both is mandatory for docQticket for TotalFlow (see note 5), whilst for docQmanager based applications, licensing is only necessary if they are to be used.

Note 2: Terminal Server support is for clients only. docQmanager must run on a separate print server pc.

Note 3: docQcollate is a separately licensed optional module for docQticket.

Note 4: PaperCut, MyQ or YSoft SafeQ should not be installed on the same PC as docQticket for docQmanager, or docQticket for TotalFlow.

Note 5: docQticket for TotalFlow requires docQview PCL and docQview PostScript to be licensed.

Note 6: This module is included in the installer for docQmanager and in the installer for docQticket for docQmanager. Licensing is only necessary if it is to be used.

Design and specifications are subject to change without prior notice. Information correct as of July 2022 refers to docQmanager v 9.0.0, docQticket v 9.0.0, docQticket for TotalFlow v 9.0.0, docQticket client v 9.0.0., docQcollate v 9.0.0, docQsplit v 9.0.0, docQview v 9.0.0. All other company names, product names and logotypes are trademarks or registered trademarks of their respective owners. © Sharp Corporation. September 2022. Ref: docQmanager brochure. All rights reserved. All copyrights acknowledged.