

Data Act – Related Service Compliance Documentation

Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs/Displays	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
Status Data	Device status data	10KB/time • device	1time/20minutes
Configuration Data	Device Configuration Information	200kB/time • device	1time/1day
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: UI display	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		Dealer CRM, etc	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☐ Yes ☒ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
Counter Data	Device Usage Data	50KB/time • device	1time/1day
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: UI display	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		13 months	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		Dealer CRM, etc	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
Consumables	Consumables	200kB/time • device	1time/3hours
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: UI display	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		Dealer CRM, etc	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
Device Cloning	Device Setting Information	max 100MB	Each time user instruct Security Policy Check - 1time/3hour
Who is the holder of the generated data?		Sharp Corp. / User	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If "Yes", for what purpose: Download and Upload to other device	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
Storage Backup	Device User List	max 100MB	Each time user instruct
Who is the holder of the generated data?		User	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Download and Upload to other device	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
MFP Log	Device Log	500MB/Time • device	Each time user instruct
Type of Service Data generated:	Nature of Service Data generated:	Estimated Volume:	Collection Frequency:
Service Report	Device Information	20kb/Time • device	Each time user instruct
Device Health Analysis Report	Device Condition	20kb/Time • device	Each time user instruct
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Download and Use for Service Maintenance	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		No	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Service Data generated:	Nature of Service Data generated:	Estimated Volume:	Collection Frequency:
Eco Report	Consumable Status Data	20kb/Time • device	Each time user instruct
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Download and Use for Service Maintenance	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Past 6 months data	
How can the User access, retrieve or erase the data held by the Data Holder		No	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Service Data generated:	Nature of Service Data generated:	Estimated Volume:	Collection Frequency:
Address Book	Cloud Address Book	Max 200MB	Click or tap here to enter text.
Who is the holder of the generated data?		User	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Upload to many device	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		UI display	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Address Book Data Delete	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Products integrated with services/apps:		MFPs	
Type of Product Data Obtained:	Nature of Product Data Obtained:	Estimated Volume:	Collection Frequency:
MFP Data	Device Data	100MB/Time • device	Each time user instruct and 1time/1day
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Download and Use for Service Maintenance	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		13 months data	
How can the User access, retrieve or erase the data held by the Data Holder		No	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	

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Name of the service / app:		Synappx Manage	
Products integrated with services/apps:		MFPs	
Type of Service Data generated:	Nature of Service Data generated:	Estimated Volume:	Collection Frequency:
Alert List	Alert Information	1kb/Time • device	Each time user instruct
Alert Details	Device Usage Data	50kb/Time • device	Each time user instruct
Who is the holder of the generated data?		Sharp Corp.	
Does the data holder expect to use readily available data itself?		☒ Yes ☐ No If “Yes”, for what purpose: Download and Use for Service Maintenance	
What are the contact details for the Data Holder?		https://synappx-support.sharp.eu/en	
What is the intended duration of the retention?		Most recent 1 time	
How can the User access, retrieve or erase the data held by the Data Holder		No	
How can the User request data is shared with a third party?		No	
How can the User request and end to data sharing?		Device Unregistered	
Does the data contain trade secrets?		☒ Yes ☐ No	